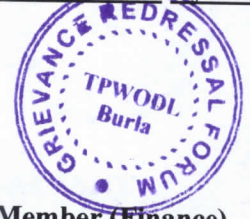


**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)



Ref: GRF/Burla/Div/SED/ (Final Order)/ 1478 (4)

Date: 27/02/2024

Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),
Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/51/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Sri Bihari Deep At/Po- Tarasingh Pada,Hirakud, Dist- Sambalpur.		4118-3410-0024	9938935503
3	Respondent/s	SDO(Electrical) Hirakud,TPWODL,Sambalpur		Division S.E.D, TPWODL, Sambalpur	
4	Date of Application	04.01.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	08.02.2024			
9	Date of Order	27/02/2024			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			

Place of Camp: GRF Office, Burla, TPWODL, Sambalpur.

Appeared

For the Complainant- Sri Bihari Deep

For the Respondent - SDO(Elect.)Hirakud, TPWODL, Sambalpur.



GRF Case No- BRL/51/2024

(1) Sri Bihari Deep
At/Po- Tarasingh Pada, Hirakud,
Dist- Sambalpur.
Consumer No.- 4118-3410-0024

COMPLAINANT

VRS

(1) SDO(Elect.)Hirakud, TPWODL, Sambalpur

OPPOSITE PARTY

GIST OF THE CASE

The Complainant has filed the petition in the name of Sri Bihari Deep bearing Consumer No **4118-3410-0024** under SED, TPWODL, Sambalpur stated about billing dispute.

Hence, the Complainant prayed before the Forum to consider his case for revision/rectification.

SUBMISSION OF OPPOSITE PARTY

The Opposite Party has not submitted any relevant documents in this case.

OBSERVATION

The case is pursued with all documents available in records and merit of the case. On examining the case in details, the Forum observed that the complainant has raised objection for NSC allowed to his younger brother with a separate supply. As per regulation is concerned, the younger brother is entitled for getting NSC in its name and the elder brother should not raised objection for the same and if objected will not hold good. In present case the opposite party has released the NSC to younger brother of the complainant with reference to direction has already been given vide GRF case No.597 of 2023 dtd. 30.12.2023.

Hence, the Forum is in the opinion that the Opposite party has taken the decision to provide the NSC to younger brother of the complainant with reference to regulation so the instant case petition is hereby dismissed.

Accordingly, the case is disposed of.

(B. Mahapatra)

(Co-Opted Member)

Co-opted Member

*Grievance Redressal Forum
TPWODL, Burla - 768017*

(A.P. Sahu)

Member (Finance)
Member

*Grievance Redressal Forum
TPWODL, Burla - 768017*

(A.K. Satpathy)

President
President

*Grievance Redressal Forum
TPWODL, Burla - 768017*

Copy to: - (1) Sri Bihari Deep, At/Po- Tarasingh Pada, Hirakud, Dist- Sambalpur.

(2) Sub-Divisional Officer (Elect.) Hirakud, TPWODL, Sambalpur with the direction to serve one copy of the order to the Complainant/Consumer.

(3) Executive Engineer (Elect.), SED, TPWODL, Sambalpur.

(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases->"GRF".